



WAYNE'S

HEATING & COOLING

(660) 263-5517

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www.waynesmidmo.com

1005 HWY 24 WEST MOBERLY, MO 65270

MAINTENANCE PLAN PROGRAM

Maintenance Plans are a great way for you to not have to worry about making sure your system is properly maintained on a regular basis or calling to schedule an appointment; because we do all that for you! Preventative Maintenance is highly important to ensure peak performance and trouble-free operation. This is the best way to avoid system failure in severe hot or cold weather when you need it the most! Your system should be serviced once in the spring & again in the fall as well as cleaning your air filter and humidifier pad on a regular schedule. Below are the two Plans along with the benefits and the process of becoming a VIP customer!

GOLD PLAN

- ❖ 4 visits per year: Spring & Fall Tune-Ups & 2 Filter Tune-Ups.
- ❖ Automatic appointment scheduling when Plan is due.
- ❖ Provide first class VIP appointment scheduling.
- ❖ \$0 Emergency Service Fees!
- ❖ 15% discount on any other services or repairs on parts & labor.
- ❖ 10% discount on any New Equipment Purchases.
- ❖ Easy Pay Plan or Annual Plan for your convenience.
- ❖ Easy Pay Plan: \$15 Monthly
- ❖ Annual Pay Plan: \$200 Annually

SILVER PLAN

- ❖ 2 visits per year: Spring & Fall Tune-Ups.
- ❖ Automatic appointment scheduling when Plan is due.
- ❖ Provide first class VIP appointment scheduling.
- ❖ 10% discount on any other services or repairs on parts & labor.

❖ 5% discount on any New Equipment Purchases.
❖ Easy Pay Plan or Annual Plan for your convenience.
❖ Easy Pay Plan: \$12 Monthly
❖ Annual Pay Plan: \$175 Annually

TUNE-UP CHECKLIST

❖ Check & clean air filters
❖ Check & tighten fan blades & blowers if needed
❖ Check electrical connections
❖ Check thermostat
❖ Check & flush condensate pans, drains, & pumps
❖ Lubricate motor if needed

HEAT PUMP & AIR HANDLER SPECIFIC TASKS

❖ Test defrost controls & sensors
❖ Test lockout controls
❖ Check sensor calibrations
❖ Check backup heat
❖ Check running amps of compressor & fan motors
❖ Check & clean indoor coil if needed
❖ Check & clean outdoor coil
❖ Check contactors & capacitors
❖ Take sensor readings
❖ Check refrigerant levels by testing temperature across coil
❖ Heat Pump & Air Conditioner Specific Tasks:

GAS FURNACE SPECIFIC TASKS

❖ Check blower wheel
❖ Check all pressure switches
❖ Check all venting & termination
❖ Check ignitor
❖ Check & clean flame sensor rod
❖ Check pilot & thermocouple
❖ Check & clean burner assembly
❖ Check limit operation
❖ Check amp draw of fan & inducer motors
❖ Check heat exchanger & safety controls

- ❖ Check carbon monoxide levels
- ❖ Check gas condensate tubing & traps

MAINTENANCE PLAN PROGRAM

CUSTOMER

NAME	
ADDRESS	
CITY, STATE, ZIP	
PHONE #	
PHONE #	
E-MAIL	

PLAN ACCEPTANCE

Please initial which Maintenance Plan option below; indicating which plan you are accepting. Keep one copy for your records and return one copy to us. Upon acceptance, you will be contacted to schedule an appointment when your plan is due.

GOLD PLAN		Easy Pay Plan \$15 mth.		Annual Plan \$200 yr.	
SILVER PLAN		Easy Pay Plan \$12 mth.		Annual Plan \$175 yr.	

PLAN TERMS & CONDITIONS

Enjoy the convenience of automatic recurring billing. Simply complete the card information section. All requested information is required. Upon approval, we will automatically bill your card on the 1st of every month for the payment plan amount chosen. Your total charges will appear on your monthly card statement. You may cancel this Plan at any time with 30 days' notice; by signing a cancellation form.

CARDHOLDER NAME	ZIP	
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		CODE	
CARD NUMBER		EXPIRES	
CARD TYPE	Master Card <input type="checkbox"/> Visa <input type="checkbox"/> Discover <input type="checkbox"/> American Express <input type="checkbox"/> Other		
SIGNATURE		DATE	

HVAC SYSTEM DETAILS

Please check the type of HVAC system, accessories and air filter you currently have in your home below; if you are a new VIP Customer.

Air Conditioner	1" Pleated Filter
Heat Pump	4" Pleated Filter
Gas Furnace	Expandable Filter
Electric Furnace	Electronic Filter
Boiler	Washable Filter
Humidifier	UV Light
Other:	Other: